

# IT PROS **IT UPDATE**



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February 2020

## NEW & NOTEWORTHY

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**Thales Vormetric software is being used in the Laserfiche shared service production and development environments.** The application allows encryption of all customer data at rest while still granting access through Laserfiche based on account access privileges. This minimizes exposure to the data and allows only the people who have been granted access to view it through Laserfiche.

**The Health Information Technology team and Division of IT – Systems Engineering are establishing information resources for a new research laboratory at the Houston Methodist Research Institute.** The laboratory will utilize MRI images captured at the facility to study innovative approaches to cardiovascular health.

**Brad Thornton, the Research Technologies Manager for Division of IT – Research Technologies, was accepted into the National Science Foundation – Cyber Ambassador program hosted by Michigan State University to represent Texas A&M University.** The NSF grant funded program will train individuals to support and lead multi-disciplinary cyberinfrastructure research support programs at their home institution. Ambassadors will then offer a four-hour training event at their home institution to train other IT members working with faculty researchers.

**Health Information Technology leaders are partnering with the Texas A&M Telebehavioral Health program in the College of Medicine.** A strategic roadmap will be developed for improvement and innovation of telehealth technologies over the next two

years.

## PROJECT PROGRESS

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**The Teague Data Center (MCDC) UPS-A replacement project is complete.** The New EXL 625 replaced the 26-year-old UPS and has lithium ion batteries with a 10-year lifespan.

**Wide Area Network (WAN) connections to Dallas and Houston have been upgraded from 100G to 200G links.** Thirteen dorms were also upgraded from 1G to 10G connections.

**Business Support Services is working on the FY2021 Phase 1 budget in February.** This is the norm for non-legislative years.

## IT GOVERNANCE

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IT Governance ensures Information Technology aligns with the outcomes required by Texas A&M University for fulfillment of its mission. After a successful first two years, several of the committee members completed their terms and new members were assigned. The committees are creating new objectives to direct work for the next year. This semester, the committees will be working on the following initiatives:

### Architecture & Infrastructure Committee



- The AIC presented the Office 365 recommendation to the Strategic IT Committee. The report will be presented to the Executive IT Committee in March.
- The AIC is continuing to create technology standards for the campus.

### Information Risk, Policy & Security Committee



- The IRPSC continues to create, review, and approve new or modified Rules, SAPs and security controls.

## Enterprise Applications Committee



- The EAC committee is working on a proposal to recommend a structure for a service catalog and a software inventory repository to identify software being used across campus.

## Research & Innovative Technologies Committee



- The RITC long-term storage task force is preparing a report to recommend long-term storage solutions to share and store research data in a streamlined, cost-effective manner to enable research grant competitiveness.

## Teaching & Transformational Learning Technologies Committee



- The TTLTC is developing a document that outlines top considerations for selecting technology to be used in courses.

## Strategic Liaisons



- The Strategic Liaisons launched an IT Mentoring program in October. A new call for mentors and mentees for the next round of mentoring matches will go out in March.

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## **CONTACT US**

*Please send feedback and questions to the Division of IT at [tamu-it-coms@tamu.edu](mailto:tamu-it-coms@tamu.edu).*