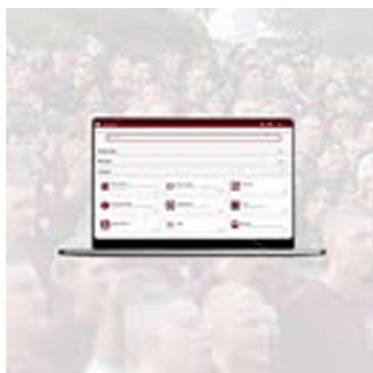**TEXAS A&M UNIVERSITY**
Technology Services

GIGABITE
YOUR GUIDE TO TEXAS A&M IT

Texas A&M Technology Services wants to make sure you're set up for success with insider tips on the most important IT services at Texas A&M.

The New Howdy Is Going Live Soon!

The new Howdy is officially going live at the end of the semester! The redesigned portal for course registration, tuition payment, grades and more will replace the original Howdy at **howdy.tamu.edu**. With input from students and employee stakeholder groups, the new Howdy will feature a modern, clean design and personalization options that will make it easier to get the services and information you need. Key services may be discovered via search, cards or the sidebar menu. You can try out the updated design and improved features of **the new Howdy** today — be sure to log in to take full advantage of the new portal. Let us know what you think by emailing your feedback to **howdy@tamu.edu**.

AggiePrint Resources

With **AggiePrint**, you can print on the go from smartphones, laptops and virtually any device with email capabilities. Find **print kiosks** across campus and **release your printout** by scanning your Aggie ID card or entering your NetID and password. Students receive $30 in print credits per semester and $15 for the summer.

Ace Your Next Zoom Interview!

Don't let small mistakes cost you the job! Avoid common virtual interview mistakes and make a lasting impression with simple adjustments. From unexpected pet interruptions to awkward screen sharing, tiny details can make or break your Zoom interview. Learn how to stand out with these expert-level tips. **Check out the full article** to ensure you're fully prepared for your next Zoom interview!

IT Upgrades Coming in 2025

Texas A&M University Technology Services is making key improvements based on feedback from our most recent campus survey. Improvements include reduced wait times for IT support, increased awareness of campus printers and printer locations, and improvements to IT outage alerts. These upgrades aim to

enhance efficiency, communication and overall tech accessibility. See how these changes will improve your campus experience by **reading the full article**.

Graduation IT Checklist

As you approach graduation, it's important to be aware that your access to Texas A&M accounts, technology services, software and even your email will change. To ensure a smooth transition and preserve your data post-graduation, follow the **IT graduation checklist**. The best time to start is when you apply for graduation.

Smarter and Secure AI Services

Enhance your academic and research work with artificial intelligence (AI) tools designed for security. Texas A&M offers **protected versions of AI services**, ensuring compliance with university data policies while keeping your information private. Microsoft 365 Copilot Chat helps write emails, generate reports, create images and extract document insights. Google Gemini provides natural language processing and machine learning support for more intuitive queries and follow-ups. Get started today and explore all available **AI services**.

Don't Get DUO Locked

Add a second DUO device to ensure uninterrupted access to your accounts. A backup device ensures you can still log in if your primary device is unavailable. To add a second device, visit the **DUO** portal and follow the instructions.

Help Desk Central, Aggies Helping Aggies

Help Desk Central (HDC) is staffed by students as well as full-time employees and embodies the spirit of Aggieland by providing dedicated IT support to all Aggies. Our team is available day or night by phone, email, online chat or in person at **it.tamu.edu/help**. HDC also offers Resource Tables throughout the semester, staffed by IT professionals from across the organization, ready to help and answer any questions you have. Follow us on **LinkedIn** and **Instagram** for updates about times and locations **OR** visit us in person at the Computing Services Center, Room CS00.

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